

Circle Fitness, LLC Limited Warranty

This warranty is only valid upon receipt of the fully completed Customer Warranty Registration Card and returned to CIRCLE FITNESS, LLC within thirty (30) days of receipt of the product.

LIGHT COMMERCIAL LIMITED WARRANTY

The Circle Fitness, LLC light commercial warranty is intended for non-dues-paying facilities where equipment use is generally up to Five (5) hours per day. **This warranty is included on all 6 Series, 7 Series and 8 Series products used in light commercial applications.**

CIRCLE FITNESS, LLC warrants this product and its parts against defects in materials or workmanship for **seven (7) years frame, five (5) years motor, five (5) years parts, one (1) year wearables, ninety (90) days on pedal straps, USB and Audio Input and one (1) year labor from the initial arrival date.** During this period, **CIRCLE FITNESS, LLC** will repair or replace defective parts or equipment with new or reconditioned parts at **CIRCLE FITNESS, LLC** option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

Treadmill, Elliptical, Recumbent & Upright Bikes Wearable Items Include:

- **Treadmill:** Running belt, running deck, overlay, keypad, speed and elevation display shifters, side-rail safety rubber
- **Elliptical:** Ramp, wheels, keypad, overlay, resistance display shifter
- **Recumbent & Upright Bikes:** Pedals, seat upholstery, keypad, overlay, resistance display shifter (pedal straps 90 days)

CIRCLE FITNESS, LLC Sp6, Sp7 or Sp7b INDOOR CYCLES (used in light commercial applications):

CIRCLE FITNESS, LLC warrants this product and its parts against defects in materials or workmanship for **seven (7) years frame, five (5) years parts, one (1) year wearables, ninety (90) days on pedal straps, and one (1) year labor from the initial arrival date.** Labor is not covered. During this period, **CIRCLE FITNESS, LLC** will repair or replace defective parts or equipment with new or reconditioned parts at **CIRCLE FITNESS, LLC** option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

Indoor Cycle Wearable Items Include:

- **Indoor Cycle:** Pedals and seat upholstery (LCD display, saddle, saddle brackets, pedal clips and straps, 90 days)

7 SERIES & 8 SERIES FULL COMMERCIAL LIMITED WARRANTY

The CIRCLE FITNESS, LLC 7 Series & 8 Series full commercial warranty is intended for facilities where equipment use is regularly in excess of six (6) hours per day. All dues-paying facilities fall into the category of a full commercial warranty as well as many non-dues-paying facilities. Non-dues paying facilities considered "full commercial" environments, include but are not limited to Junior/Senior High Schools, Parks and Recreational Facilities, Military and Colleges and Universities. A full commercial warranty is not available on CIRCLE FITNESS, LLC 6 Series products.

CIRCLE FITNESS, LLC warrants this product and its parts against defects in materials or workmanship for **seven (7) years frame, five (5) years motor, three (3) years parts, one (1) year wearables, ninety (90) days on pedal straps, USB and Audio Input and one (1) year labor from the initial arrival date.** During this period, **CIRCLE FITNESS, LLC** will repair or replace defective parts or equipment with new or reconditioned parts at **CIRCLE FITNESS, LLC** option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

Wearable Items Include:

- **Treadmill:** Running belt, running deck, overlay, keypad, speed and elevation shifters, side-rail safety rubber
- **Elliptical:** Ramp, wheels, keypad, overlay
- **Recumbent & Upright Bikes:** Pedals, seat upholstery, keypad, overlay (pedal straps 90 days)

CIRCLE FITNESS, LLC Sp7 and Sp7b INDOOR CYCLES (used in full commercial applications):

CIRCLE FITNESS, LLC warrants this product and its parts against defects in materials or workmanship **seven (7) years frame, three (3) years parts, one (1) year wearables, ninety (90) days on pedal straps, and one (1) year labor from the initial arrival date.** Labor is not covered. During this period, **CIRCLE FITNESS, LLC** will repair or replace defective parts or equipment with new or reconditioned parts at **CIRCLE FITNESS, LLC** option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable. A full commercial warranty is not available on CIRCLE FITNESS, LLC Sp6 Indoor Cycles.

CIRCLE FITNESS, LLC Sp7 and Sp7b Indoor Cycle Wearable Items Include:

- **Indoor Cycle:** Pedals, seat upholstery, LCD display (LCD display, saddle, saddle brackets, pedal clips and straps, 90 days)

Please note that any warranty services or questions must be accompanied by the model number and serial number from the transaction through which the warranted product was purchased. **The serial number serves as your warranty number and must be retained.** **CIRCLE FITNESS, LLC** cannot provide warranty service without this number.

Shipping fees incurred from returns for under-warranty service in the warranty timeline will be paid by **CIRCLE FITNESS, LLC**. All shipping fees both to and from **CIRCLE FITNESS, LLC** following this warranty time-line period must be paid by the customer. All returns, both during and following the warranty timeline period, must be affected via the Procedures for Obtaining Warranty Service described below.

CIRCLE FITNESS, LLC WARRANTY warrants the product and its parts against defects in materials or workmanship for **seven (7) years frame, five (5) years motor, three (3) years parts, one (1) year wearables, ninety (90) days on pedal straps, USB and Audio Input and one (1) year labor from the initial arrival date.** During this period, **CIRCLE FITNESS, LLC** will repair or replace defective parts or equipment with new or reconditioned parts at **CIRCLE FITNESS, LLC** option, without charge to customer. This limited warranty extends only to the original purchaser and is non-transferable.

Download the Customer Warranty Registration Card [here](#).

Contact Service@CircleFitness.com for any service needs or call 1-317-731-5969.

LIGHT COMMERCIAL WARRANTY

The CIRCLE FITNESS, LLC light commercial warranty is intended for **non-dues-paying facilities** where equipment is used up to six (6) hours per day. **Rehabilitation Centers, Hospitals, Junior/Senior High Schools, Parks and Recreational Facilities, Military and Colleges and Universities, training facilities and prisons do not qualify as light commercial.** This warranty is included on all products used in light commercial applications. This warranty applies to all products designated as light commercial.

Treadmill, Elliptical, Recumbent & Upright Bikes Wearable Items Include:

- **Treadmill:** Running belt, running deck, overlay, keypad, speed and elevation display shifters, side-rail safety rubber.

CIRCLE FITNESS, LLC treadmill decks will NOT be replaced unless both surfaces are worn through. Deck & belt replacement limited to one (1) per treadmill.

- **Elliptical:** Ramp, wheels, keypad, overlay, resistance display shifter.
- **Recumbent & Upright Bikes:** Pedals, seat upholstery, keypad, overlay, resistance display shifter (pedal straps 90 days).

FULL COMMERCIAL WARRANTY

The CIRCLE FITNESS, LLC full commercial warranty is intended for facilities where equipment use is regularly in excess of six (6) hours per day. All dues-paying facilities fall into the category of a full commercial warranty as well as many non-dues-paying facilities. Non-dues paying facilities considered "full commercial" environments, include but are not limited to Rehabilitation Centers, Hospitals, Junior/Senior High Schools, Parks and Recreational Facilities, Military and Colleges and Universities, multi-family and condominium complexes, training facilities and prisons. A full commercial warranty is not available on CIRCLE FITNESS, LLC light commercial products. This warranty applies to all products designated as full commercial.

Wearable Items Include:

- **Treadmill:** Running belt, running deck, overlay, keypad, speed and elevation shifters, side-rail safety rubber.

CIRCLE FITNESS, LLC treadmill decks will NOT be replaced unless both surfaces are worn through. Deck & belt replacement limited to one (1) per treadmill.

NOTE: Historically, the surfaces of the average deck and belt will last 4 years in a high use facility when properly maintained. Refer to the owner's manual for the frequency of preventative maintenance and procedures to maintain the product.

- **Elliptical:** Ramp, wheels, keypad, overlay.
- **Recumbent & Upright Bikes:** Pedals, seat upholstery, keypad, overlay (pedal straps 90 days).

This warranty shall **NOT** apply to the following:

1. Failure to provide reasonable and necessary maintenance as outlined in the Owner's Manual.
2. Software limitations and upgrades.
3. Batteries or other consumable goods.
4. Cosmetic items.
5. Repairs performed on equipment missing a serial number or with a serial number tag that has been altered or removed.
6. Service calls to correct installation of the equipment or instructing on use of equipment.
7. Pick-up, delivery or freight charges involved with repairs.
8. Any labor charges incurred beyond the applicable labor warranty.

Please note that any warranty services or questions must be accompanied by the model number and serial number from the transaction through which the warranted product was purchased. **The serial number serves as your warranty number and must be retained.** CIRCLE FITNESS, LLC cannot provide warranty service without this number. Shipping fees incurred from returns for under-warranty service in the warranty timeline will be paid by CIRCLE FITNESS, LLC. All shipping fees both to and from CIRCLE FITNESS, LLC following this warranty time-line period must be paid by the customer. All returns, both during and following the warranty time-line period, must be affected via the Procedures for Obtaining Warranty Service described below. All original parts (parts installed by CIRCLE FITNESS, LLC at the original system build) replaced by CIRCLE FITNESS, LLC, its authorized service center or authorized service technician, become the property of CIRCLE FITNESS, LLC. Any after-market additions or modifications void all warranties. The original purchaser is responsible for the payment, at current rates, for any service or repair outside the scope of this limited warranty. CIRCLE FITNESS, LLC makes no other warranty, expressed or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this warranty other than as set forth below. CIRCLE FITNESS, LLC makes no warranty or representation, either expressed or implied, with respect to any other manufacturer's product or documentation, its quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description. Except as provided below, CIRCLE FITNESS, LLC is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the equipment. Under no circumstances shall CIRCLE FITNESS, LLC be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the equipment. The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

Warranty Conditions and Restrictions

The above Warranty is subject to the following conditions:

1. This warranty applies only to the original owner and is not transferable.
2. This warranty extends only to products distributed and/or sold by CIRCLE FITNESS, LLC. It is effective only if the products are purchased and operated in the USA, (Within the USA including U.S. 48 States, Alaska and Hawaii), and Puerto Rico. All countries outside the USA for warranty service do not include labor rates or costs of shipping replacement parts.
3. This warranty covers only normal use of the equipment. CIRCLE FITNESS, LLC shall not be liable under this warranty if any damage or defect results from (i) **misuse, abuse, neglect**, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized CIRCLE FITNESS, LLC representative; (iv) **damages incurred through irresponsible use**, including those resulting from equipment placed into humid environments, unfinished structures, structures under construction or remodel or placed in an outdoors setting, or other non-recommended practices.

4. Do not use equipment in any location that is not climate controlled, such as but not limited to garages, porches, pool rooms, saunas, bathrooms, carports or outdoors. Failure to comply may void the warranty.
5. CIRCLE FITNESS, LLC shall not be held liable or responsible for any damages to the units caused during the install of any product.
6. **CIRCLE FITNESS, LLC shall not be held liable or responsible for any damages to CIRCLE FITNESS, LLC units caused during install by any person or persons deemed as not a qualified and trained assembly technician or service technician. Any and all damage to CIRCLE FITNESS, LLC equipment caused by an unqualified or unauthorized installer shall be the responsibility of the purchaser. Any and all resulting costs for part(s) and/or labor shall likewise be the responsibility of the purchaser.**
7. CIRCLE FITNESS, LLC shall not be held liable or responsible for any structural or cosmetic damages to facilities caused by the placement or operation of any equipment sold and installed by a CIRCLE FITNESS, LLC authorized service technician or installer.
8. Changes in the cosmetic appearance of components and parts within the unit that do not affect its performance will not be covered by any part of this warranty.
9. **Damage due to normal wear and tear as defined by items subject to normal use and/or exposure**, consumables, and cosmetic items, including, but not limited to the following: grips, seats, paint scratches, plastic items and labels.
10. Travel costs associated with service more than **75 miles or 1-1/2 hours** outside the service area of CIRCLE FITNESS, LLC service technicians shall be the responsibility of the customer.
11. Any and all shipping damages, visible or hidden, shall be the responsibility of the shipper. Note: Damage caused by common carrier is, by federal law, the carrier's responsibility and must be claimed with the carrier at the time of delivery. The recipient who signed for the equipment is responsible for the filling of the damage claim and notification to CIRCLE FITNESS, LLC.
12. The end user of the equipment shall ensure that the facility has proper height, width and length clearances, including ADA requirements, for the product(s) being placed into operation. CIRCLE FITNESS, LLC will not be held liable or responsible for the fitment of equipment sold to the customer. Returns and or refunds shall not be granted due to product placement fitment issues.
13. Customer **MUST** retain bill of sale or other proof of purchase and register equipment within thirty (30) days of installation to receive warranty service. Registration of the equipment ensures CIRCLE FITNESS, LLC the ability to provide prompt and complete service.
14. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.
15. CIRCLE FITNESS, LLC and its Authorized Service Center, dealers or authorized technicians accept no responsibility for any parts of any products returned for repair to CIRCLE FITNESS, LLC.
16. CIRCLE FITNESS, LLC makes no warranty either expressed or implied regarding third-party (non – CIRCLE FITNESS, LLC) installed parts, accessories, or modifications.
17. **All CIRCLE FITNESS, LLC equipment shall be properly cleaned regularly and cared for in accordance to the procedures outlined in the owner's manual. Failure to do so may void the warranty.**
18. The warranty does not cover damage or equipment failure due to electrical wiring that is not in compliance with applicable electrical codes and CIRCLE FITNESS, LLC Owner's Manual specifications.
19. CIRCLE FITNESS, LLC treadmill decks will **NOT** be replaced unless both surfaces are worn through. **Deck & belt replacement limited to one per treadmill during the warranty timeline.**

CIRCLE FITNESS, LLC expressly disclaims all other warranties, express or implied, including but not limited to all warranties of fitness for a particular purpose or of merchantability. This warranty gives you specific legal rights, and your rights may vary from state to state.

To keep this Agreement valid throughout the term of the warranty timeline, you must comply with the following requirements:

1. Retain the proof of purchase, the Agreement Registration Page and any receipts for maintenance services, repairs, Manufacturer updates and/or modifications. You may be required to furnish these documents in the event of a claim.
2. **Operate and maintain the exercise equipment in accordance with the recommendations in the owner's manual.** These guidelines are essential to ensure the proper operation of the covered product. A Preventative Maintenance contract or plan should be in place for each piece of CIRCLE FITNESS, LLC. **A lack of required preventative maintenance may void your warranty.**
3. Please read the manual to trouble-shoot problems before reporting a claim. Claims on unauthorized repairs may be denied. Many oversights, which are not covered under this agreement, can be due to simple circumstances such as the covered product not being switched on, being unplugged, or a fuse blown or circuit breaker trip at the junction box.

WHAT IS NOT COVERED

1. Products not originally covered by a manufacturer's warranty.
2. Product repairs that should be covered by the manufacturer's warranty or are a result of a recall, regardless of the manufacturer's ability to pay for such repairs.
3. Periodic checkups and/or preventative maintenance as directed by the manufacturer.
4. Inherent product defects or parts failure due to a recall.

5. Any and all pre-existing conditions that occur prior to the effective date of this agreement and/or any product sold "as-is" including but not limited to floor models, demonstration models, etc.
6. Part replacements or repairs due to normal wear and tear, unless tied to a breakdown, and items normally designed to be periodically replaced by you during the life of the covered product, including but not limited to batteries, console overlays, handle grips, seat upholstery, pedal straps, pedal inserts, etc.
7. Damage from accident, abuse, misuse, mishandling, negligence, neglect, failure to adhere to required preventative maintenance procedures, introduction of foreign objects into the covered product, unauthorized modifications or alterations to a covered product, any covered product with removed or altered serial numbers, failure to follow the manufacturer's instructions, and external causes including third party actions, fire, theft, insects, animals, stains, fluids, mold, cuts, burns, exposure to weather conditions, extreme temperature, windstorm, sand, dirt, hail, earthquake, flood, water, acts of god or consequential loss of any nature.
8. Loss or damage caused by war, invasion or act of foreign enemy, hostilities, civil war, rebellion, riot, strike, labor disturbance, lockout, or civil commotion.
9. Incidental, consequential or secondary damages or delay in rendering service under this agreement, or loss of use or time during the period that the covered product is at an authorized service center or otherwise awaiting parts.
10. Failures that occur outside of the 50 states of the United States of America, Canada, Mexico, the Caribbean, including the District of Columbia.
11. Cosmetic damage including scratches, peeling, rusting or dents that do not impede the mechanical functionality or safe operation of the product.
12. Nonfunctional parts including but not limited to motor covers, protective shrouds, water bottle holders, entertainment racks. nonfunctional parts are those parts that are not critical to the performance of the product's essential function, external equipment such as power cords, equipment mats, etc. used or modified for the purpose of use with or for the covered product, a part that if missing or broken, does not result in the product being non-operational or unsafe.
13. Unauthorized repairs and/or parts.
14. Cost of installation, set-up, diagnostic charges, removal or reinstallation of the covered product.
15. Accessories used in conjunction with a covered product.
16. Any loss other than a covered breakdown of the covered product.
17. Loss of data or any mechanical breakdown or damage caused by a computer or software virus.
18. Service where no problem can be found.
19. Breakdowns which are not reported within the terms of this agreement.
20. Failure as a result from rust or corrosion on any covered product or part.
21. Incorrect connection of signal leads or incorrect electrical supply and failure or improper use of any electrical source.
22. Abnormal variation of electricity supply.
23. Damage incurred while moving the covered product to another location.
24. Modifications to meet changes in federal, state or local codes and regulations.
25. Improper installation of components or peripherals.
26. Damages and/or changes made to the system software and/or hardware resulting in the unit becoming inoperative or out of factory set specifications caused by the customer or his representative. Any authorized technician and/or parts sent to repair the damaged unit, including time and mileage, will be the total responsibility of the customer, even while the machine is under factory warranty. Such repaired or replaced parts will no longer carry the original factory warranty, only replacement parts warranties.

Return of Non-Defective Products

A non-defective product may be returned to CIRCLE FITNESS, LLC within thirty (30) days of the invoice or installation date for a refund of the original purchase price, not including shipping fees, under the following conditions/fees:

1. CIRCLE FITNESS, LLC will refund the cost of equipment only. Customer is responsible for shipping and handling fees incurred to and from the product(s) return.
2. No refund will be granted for equipment which has been opened, used, or tampered with in any way which jeopardizes CIRCLE FITNESS, LLC ability to remarket or resell the product. CIRCLE FITNESS, LLC maintains full discretion in decisions regarding product returns.
3. Any non-defective returns are subject to a twenty-five percent (25%) restocking fee. This fee will be deducted from the equipment purchase price refund less any shipping or handling charges.

To return a defective product, please contact the selling dealer or CIRCLE FITNESS, LLC Customer Service Department for a Return Merchandise Authorization (RMA) number and follow the Return of Products Instructions below. The RMA is valid for thirty (30) days from date of issuance. **Returns will not be accepted without an RMA.** Manufacturer restrictions do apply. Any item missing the UPC on the original packaging may not be returned.

Procedures for Obtaining Warranty Service

RMA (Return Merchandise Authorization) Policy:

The customer must obtain an RMA number and provide proof of purchase. RMA and services are rendered by CIRCLE FITNESS, LLC only. Any shipping costs after the for-mentioned warranty lengths (starting from the original date of arrival) on any item returned for

repair or replacement is the customers' responsibility. All returned parts and equipment must have an RMA number written clearly on the outside of the package along with a letter detailing the problems and a copy of the original proof of purchase. No COD packages will be accepted. No package will be accepted without an RMA number written on the outside of the package. RMA numbers are only valid for thirty (30) days from the date of issue.

Should you have any problems with your equipment, please follow these procedures to obtain the service:

1. If the equipment must be repaired, contact our Customer Care Department and a **Service Order Number** will be issued by Customer Care for dispatch of an authorized technician.
2. Upon receiving the technician service report, CIRCLE FITNESS, LLC will repair or replace your defective parts and will ship replacement parts to the location specified (dependent on parts availability) via UPS or other common carrier.
3. CIRCLE FITNESS, LLC will pay for shipping to and from the customer only within the time allocated under the warranty timeline following the original product installation date. Following this period all shipping fees for post warranty repairs are the sole responsibility of the customer. The customer also assumes full liability for losses or damages resulting from shipping as well as all responsibility to pursue remuneration for such issues with their selected carrier.

After Warranty – Post Warranty Repair

For post warranty repair, the procedure is the same as outlined above for service and shipping. However, customer is responsible for shipping charges both ways, labor, trip charges and the current price of part(s) needed to repair the product(s).

WARRANTY EXCLUSIONS

CIRCLE FITNESS, LLC does not offer technical support for any product or parts installed by other manufacturers. Technical support should be pursued through channels offered by the equipment's individual technician support. CIRCLE FITNESS, LLC accepts no liability for problems caused by after-market hardware modifications or additions. CIRCLE FITNESS, LLC is not responsible for giving any technical support concerning the installation or integration of any component the customer did not pay CIRCLE FITNESS, LLC to install. CIRCLE FITNESS, LLC is not responsible for loss of time, even with hardware failure. CIRCLE FITNESS, LLC is not responsible for any loss of work ("down time") caused by a product requiring service. **This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of improper maintenance, neglect, misuse and/or abuse.** CIRCLE FITNESS, LLC has the option of voiding the warranty if anyone other than a CIRCLE FITNESS, LLC authorized technician attempts to service the product. CIRCLE FITNESS, LLC will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of hardware or additional devices added to complement any system/component bought at CIRCLE FITNESS, LLC. Under no circumstances will CIRCLE FITNESS, LLC be responsible for any refund or remuneration exceeding the original purchase price of the product less any shipping fees. CIRCLE FITNESS, LLC will not be held responsible for typographical errors on sales receipts, repair tickets, or on our websites. CIRCLE FITNESS, LLC makes every effort to ensure all information on our websites, owner's manuals, marketing, and other published materials is accurate.

By accepting and using this product, I indicate that I understand and agree to the terms of this warranty.

Contact Service@CircleFitness.com for any service needs or call 1-317-731-5969.